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Holiday Inn Norwich - North



Guide Last Updated: 17/10/2017

Distance: Within 3.0 miles

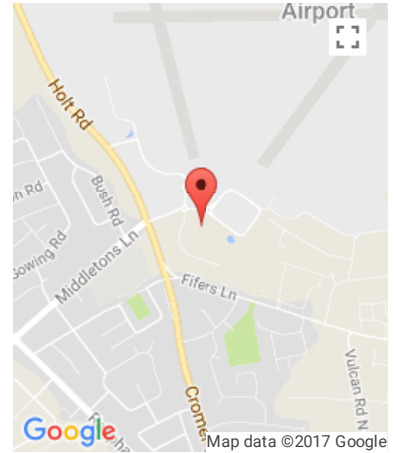


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Cromer Road, Norwich, Norfolk, NR6 6JA

0871 5101372

<https://www.ihg.com/holidayinn/hotels/gb/en/norwich/nwiap/hoteldetail>

Venue Reviews

Average Rating: ★★★★★

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Access Guide

Hotel Introduction

[Collapse -](#)

Related Access Guide(s)

[Collapse -](#)

- [For the Holiday Inn Norwich - North - Leisure Facilities DisabledGo access guide please click here \(new tab\).](#)
- [For the Holiday Inn Norwich - North - Lancaster Suite DisabledGo access guide please click here \(new tab\).](#)

Hotel Information

[Collapse -](#)

- The hotel has its own parking facilities.
- This hotel has its own restaurant located on the ground floor.
- Conference/meeting facilities are available.
- The conference/meeting facilities are located on the ground floor.

Room Information

[Collapse -](#)

- The hotel has 121 rooms in total.
- There is an/are accessible room(s) within the hotel.
- The accessible room(s) is/are located on the ground, 1st and 2nd floors.
- There is an/are accessible room(s) with accessible ensuite facilities.

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- There is/are 3 accessible room(s) with a wet room/wheel in shower.
- There is not an/are not adjoining room(s) available for the accessible room(s).
- There is a/are standard room(s) available on the ground floor.
- There is an/are adjoining room(s) available for the standard room(s).
- Rooms on other floors are accessed via stairs and lift.

Auxiliary Aids

Collapse -

- Vibrating pillows with flashing beacons are available on request.
- Bed raisers are not available on request.
- Bath mats are available on request.
- All televisions have subtitles available.

Getting Here

Collapse -

By Road

Collapse -

- This hotel is located close to Norwich Airport terminal building, approximately 3 miles north of the city centre. Turn off the A140 (Holt Road) onto Amsterdam Way. Go right at the next roundabout and the hotel is located on the left.
- This hotel has its own car park.

By Bus

Collapse -

- There is a bus stop within 150 metres of the hotel.
- The Airport Park and Ride is located on the opposite side of the roundabout, off Amsterdam Way. Norwich Park and Ride 501 bus can be caught there to the city centre and bus station.
- [For more information on the Norwich Park and Ride 501 buses please click here \(opens new tab\).](#)

By Train

Collapse -

- The nearest Railway Station is Norwich.
- Norwich Station is approximately three and a half miles from the hotel. There are several buses that can be caught from outside the station going to Castle Meadow, including Blue Line 25 and 26. Here, Norwich Park and Ride 501 bus can be caught to the Park and Ride bus stop.
- [For more information on National Rail please click here \(opens new tab\).](#)
- [For more information on Greater Anglia please click here \(opens new tab\).](#)

Getting Help and Assistance

Collapse -

- There is a member of staff available for help and assistance.
- Staff do not receive disability awareness/equality training.
- Staff do not receive deaf awareness training.
- There is not a member of staff trained in British Sign Language.
- British Sign Language interpreters cannot be provided on request.
- The alternative formats documents can be provided in include; large print on request.
- There is not an assistance dog toilet or toileting area at the venue/near by.
- Water bowls for assistance dogs are available.
- There are mobility aids available.

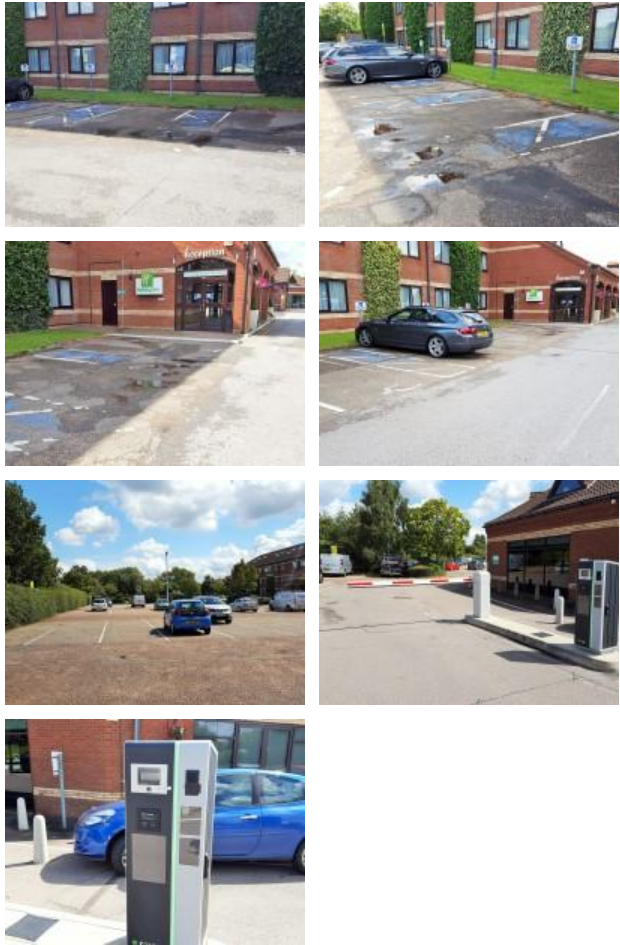
[Cookie Policy](#)

le include wheelchairs.

- To obtain mobility aids please contact reception.

Parking

Collapse -

<p>Parking</p> <p style="text-align: right;">Collapse -</p> <ul style="list-style-type: none"> • The hotel does have its own parking facilities. • The car park is located at the front of the hotel. • The car park type is open air/surface. • The car park does not have a height restriction barrier. • The car park does have a barrier control system. • Controls at the barrier are within the range of 100cm to 110cm. • There is a touchscreen at the barrier. • The barrier controls/touchscreen can be reached from the car. • The car park surface is tarmac. • There is a/are Blue Badge parking bay(s) available. • The Blue Badge bay(s) is/are signposted and have markings which are faded. • There is/are 5 designated Blue Badge parking bay(s) within the car park. • The dimensions of the designated Blue Badge parking bay(s) surveyed are 410cm x 457cm (13ft 5in x 14ft 12in). • There is not a 120cm hatched zone around the Blue Badge parking bay(s). • Parking spaces for Blue Badge holders do not need to be booked in advance. • Clearly marked/signposted parent and child parking bays are not available. • All parking spaces are provided on a first come first served basis. 	
<p>Paying</p> <p style="text-align: right;">Collapse -</p> <ul style="list-style-type: none"> • There are parking charges for the car park. • Parking is not free for visitors of the venue. • Payment signs are provided. • Payment signs are clearly presented. • Payment signs are located throughout the car park. • Payment term signs do not make it clear if parking charges apply to Blue Badge holders. • Parking is not free for Blue Badge holders. • Payment machines are located inside the building. • There is not a payment machine at a convenient height for wheelchair users. 	
<p>Access from the Car Park</p> <p style="text-align: right;">Collapse -</p> <ul style="list-style-type: none"> • The route from the car park to the entrance is accessible to a wheelchair user with assistance. 	

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quired because there is/are dropped

<ul style="list-style-type: none"> • The entrance is clearly visible from the car park. • The surface on the approach to the entrance is tarmac and block paving. • There is not a road to cross between the car park and the entrance. • There is no tactile paving on dropped kerbs between the car park and the entrance. • The nearest designated Blue Badge parking bay is approximately 5m (5yd 1ft) from the hotel entrance.
<p>Drop-off Point(s) Collapse -</p> <ul style="list-style-type: none"> • There is not a/are not clearly marked drop-off point(s).

Outside Access (Hotel Entrance)

Collapse -

<p>Entrance Collapse -</p> <ul style="list-style-type: none"> • This information is for the entrance located at the front of the hotel. • The entrance area/door is clearly signed. • There is ramped/sloped access at this entrance. • There is not a canopy or recess which provides weather protection at this entrance. • There is a dark mat or floor marking at this entrance that might be perceived as a hole. • The entrance door(s) does not/do not contrast visually with its immediate surroundings. • The main door(s) open(s) automatically (towards you). • The door(s) is/are double width. • The width of the door opening is 164cm. • There is a second set of doors. • The door(s) open(s) automatically. • The door(s) is/are double width. • The width of the door opening is 163cm. • There is a small lip on the threshold of the entrance, with a height of 2cm or below.
<p>Ramp/Slope Collapse -</p> <ul style="list-style-type: none"> • The ramp/slope is located between the 1st and 2nd set of doors. • The gradient of the ramp/slope is slight. • The ramp/slope is permanent.
<p>Comments Collapse -</p> <ul style="list-style-type: none"> • There are similar entrances at both sides of the entrance porch. • There is a third set of doors. • The door(s) open(s) automatically. <p>Cookie Policy</p>



- The width of the door opening is 145cm (4ft 9in).

Reception

Collapse -

Reception

Collapse -

- The reception point is located ahead as you enter the hotel entrance.
- The reception point is approximately 10m (10yd 2ft) from the hotel entrance.
- The reception area/desk is clearly visible from the entrance.
- There is step free access to the reception point.
- There is a clear unobstructed route to the reception point.
- There are no windows, TVs, glazed screens or mirrors behind the reception point which could adversely affect the ability of someone to lip read.
- The reception counter is not placed in front of a background which is patterned.
- The lighting levels at the reception point are good.
- The height of the reception counter is high (110cm+).
- There is sufficient space to write or sign documents on the counter.
- There is a lowered section of the counter.
- The lowered section of the counter is not at the recommended height of 76cm.
- There is sufficient space to write or sign documents on the lowered section of the counter.
- There is not a clear knee recess beneath the lowered section of the counter.
- The counter is staffed.
- There is not a hearing assistance system at the reception point.
- Signs and universally accepted symbols or pictograms, indicating lifts, stairs, WCs, circulation routes and other parts of the building are not provided in the reception area.
- The type of flooring in the reception area is carpet and vinyl.



Reception Waiting Area

Collapse -

- There is a waiting area close to the reception point.
- Access to the waiting area is unobstructed.
- There is a mixture of seating with and without armrests.
- There is sufficient space for a wheelchair user to use the waiting area.

Comments

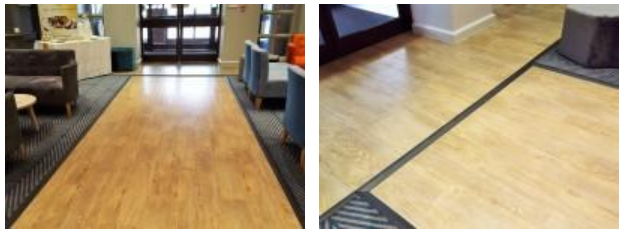

Collapse -

- The waiting area also contains a screen giving flight information for Norwich Airport.

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Getting Around

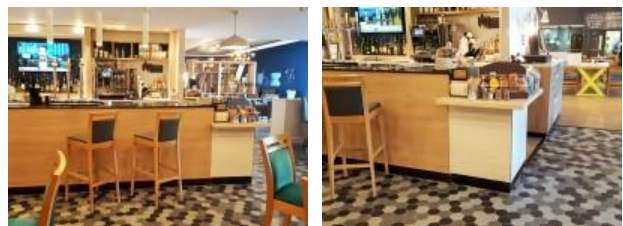
Collapse -

<p>Access</p> <p>Collapse -</p> <ul style="list-style-type: none"> • There is step free access throughout the building. 	
<p>Circulation</p> <p>Collapse -</p> <ul style="list-style-type: none"> • There are doors in corridors/walkways which have to be opened manually. • The type of flooring in corridors/walkways is carpet, tiles and laminate. • There is some flooring in corridors/walkways which includes patterns or colours which could be confusing or look like steps or holes to some people. • There is some flooring in corridors/walkways which is shiny and could cause issues with glare or look slippery to some people. • There is good colour contrast between the walls and floor in all areas. • The lighting levels are varied. • Access to other floors/levels is via stairs and lift. 	
<p>Signage</p> <p>Collapse -</p> <ul style="list-style-type: none"> • Wayfinding signage is provided. • The colour, design and typeface of signs is consistent throughout the building. 	
<p>Audio</p> <p>Collapse -</p> <ul style="list-style-type: none"> • This venue does play background music in public areas. • Music is played in the reception, bar and restaurant. • There is not a hearing assistance system in the public areas of the building. 	
<p>Comments</p> <p>Collapse -</p> <ul style="list-style-type: none"> • There is a small threshold in the reception area just inside the hotel entrance. 	

Eating and Drinking (Bar)

Collapse -

- The following information is for the bar.
- The bar is located to the right as you face reception.
- There is step free access to the bar.
- Food and/or drinks are ordered from the service counter.
- Food and/or drinks can be brought to the table.
- The height of the service counter is high (110cm+).
- There is a lowered section of the counter.



Cookie Policy ie counter is not at the recommended

- There is not a clear knee recess beneath the lowered section of the counter.
- There is not a hearing assistance system.
- There is step free access within the bar.
- There is ample room for a wheelchair user to manoeuvre.
- This area does play background music.
- The type of flooring in this area is carpet and laminate.
- No tables are permanently fixed.
- No chairs are permanently fixed.
- Some chairs have armrests on both sides.
- The nearest table is approximately 11m from the entrance/opening.
- The nearest table is approximately 5m from the till/counter.
- The distance between the floor and the lowest table is 67cm.
- The distance between the floor and the highest table is 72cm.
- Plastic/takeaway cups are available.
- Plastic/takeaway cutlery is available.
- Drinking straws are available.
- There are hand held menus available.
- Menus are not available in Braille.
- Menus are not available in large print.
- Picture menus are not available.
- Menus are clearly written.
- Menus are presented in contrasting colours.
- The type of food served here is hot and cold meals and snacks.
- The lighting levels are adjustable.



Comments

Expand +

Eating and Drinking (Restaurant)

Collapse -

- The following information is for the restaurant.
- The restaurant is located on the ground floor, just past the bar.
- There is step free access to the restaurant.
- Full table service is available.
- There is not a hearing assistance system.
- There is step free access within the restaurant.
- There is ample room for a wheelchair user to manoeuvre.
- This area does play background music.
- The type of flooring in this area is carpet, tiles and laminate.
- No tables are permanently fixed.
- Some chairs are permanently fixed.
- Some chairs have armrests on both sides.
- The nearest table is approximately 18m from the entrance/opening.
- The nearest table is approximately 3m from the till/counter.
- The distance between the floor and the lowest table is 72cm.
- The distance between the floor and the highest table is 73cm.
- Plastic/takeaway cups are available.



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- Drinking straws are available.
- There are hand held menus available.
- Menus are not available in Braille.
- Menus are not available in large print.
- Picture menus are not available.
- Menus are clearly written.
- Menus are presented in contrasting colours.
- The type of food served here is hot and cold meals and snacks.
- The lighting levels are good.

Comments

Expand +



Conference / Meeting Facilities (Walboro Suite)

Collapse -

- Conference/meeting facilities are available.
- The conference/meeting facilities are located off the restaurant, to the left as you face the counter.
- There is step free access to the conference/meeting facilities.
- The door opening width(s) is/are 75cm+ for the room(s).
- There is not a hearing assistance system for the room(s).
- There is a/are chair(s) with armrests on both sides within the room(s).
- There is sufficient space for a wheelchair user to manoeuvre within the room(s).
- The lighting levels in the room(s) are good.

Comments

Collapse -

- The Walboro Suite can be split into 3 separate rooms; the Hurricane Suite, the Wellington Suite and the Liberator Suite, using moveable partition walls. All 3 of these smaller suites have there own entrances.



Conference / Meeting Facilities (Halifax Suite)

Collapse -

- Conference/meeting facilities are available.
- The conference/meeting facilities are located off the corridor, at the far corner of the restaurant.
- There is step free access to the conference/meeting facilities.
- The door opening width(s) is/are 75cm+ for the room(s).
- There is not a hearing assistance system for the room(s).
- There are no chairs with armrests on both sides within the room(s).
- There is sufficient space for a wheelchair user to manoeuvre within the room(s).
- The lighting levels in the room(s) are adjustable.

Comments

Collapse -

- The Halifax Suite can be split into 2 separate rooms; the Spitfire Suite and the Dakota Suite, using moveable partition walls.

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Accessible Room(s) (218)

Collapse -

Accessible Room Information

Collapse -

- The details in this section relates to the accessible room(s) with a shower.
- There is step free access to this type of accessible room.
- Guests do not need to open a door between the entrance and the room(s).
- The narrowest width of the corridor leading to the room surveyed was 132cm.



Bedroom Features

Collapse -

- The accessible room surveyed is located on the ground floor, at the far end of the corridor to the left of reception.
- The accessible room surveyed at the time of the visit was Room 218.
- There is step free access to the accessible room surveyed.
- There is numbered signage on or near the accessible room door.
- The door is key card activated.
- The fob/card reader height is 112cm.
- The width of the door is 77cm (2ft 6in).
- There are lowered spy holes available.
- The bed type is double.
- The bed height is not adjustable.
- The height of the bed is 65cm (2ft 2in).
- The measurement between the bed base and floor is 12cm (5in).
- The bed is not moveable.
- The room does not have an unobstructed minimum turning space of 150cm x 150cm next to the bed.
- The desk is not height adjustable.
- The desk knee recess has the recommended dimensions of 70cm (height) x 50cm (depth).
- The room surveyed had a desk chair with armrests and an armchair.
- Wardrobes have not been adapted to allow use from a seated position.
- Light switches are between 75cm and 120cm (4ft) from floor level.
- Electric sockets are between 40cm and 100cm (4ft) from floor level.
- The window control type(s) for the room is a/are standard lever(s).
- There is an emergency alarm in the room.
- The emergency pull cord alarm is out of reach (higher than 10cm (4") from floor).
- The emergency alarm rings to reception.
- There is not a flashing fire alarm beacon within the room.


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carpet.

Ensuite Facilities

Collapse -

- The ensuite door opens by sliding.
- The door weight is heavy.
- The door has no lock.
- The width of the door to the ensuite is 80cm (2ft 7in).
- The dimensions of the ensuite are 175cm x 250cm (5ft 9in x 8ft 2in).
- The ensuite does have an unobstructed minimum turning space of 150cm x 150cm in front of the toilet seat.
- The ensuite has not got a non slip floor.
- There is an emergency alarm within the ensuite.
- The emergency pull cord alarm is within reach and fully functional.
- The emergency alarm rings to reception.
- There is not a flashing fire alarm beacon within the ensuite.
- Disposal facilities are available.
- There is a/are pedal waste paper bin disposal units.
- There is a mirror.
- The mirror is not placed at a lower level or at an angle for ease of use.
- There is a shelf immediately next to or behind the toilet.
- The shelf is not between 90cm and 100cm.
- There is a wash basin.
- The wash basin cannot be reached from seated on the toilet.
- The wash basin is placed higher than 74cm (2ft 5in).
- The height of the wash basin is 78cm.
- There are no vertical wall-mounted grab rails at the wash basin.
- The tap type is lever.
- There is a mixer tap.
- There is not a soap dispenser.

Toilet Details

Collapse -

- The height of the toilet seat above floor level is 47cm (1ft 7in).
- The toilet has a cistern.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the left.
- The lateral transfer space is 68cm (2ft 3in).
- There is a flush, however it is not on the transfer side.
- There is not a spatula type lever flush.
- There is a dropdown rail on the transfer side.
- There is a/are wall-mounted grab rail(s) available.
- As you face the toilet, the wall mounted grab rails are on the left.

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- There is a vertical wall-mounted grab rail on the transfer side.
- There is not a horizontal wall-mounted grab rail on the opposite side of the seat to the transfer space.
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).
- The height of the toilet roll holder is 30cm (12in).

Shower Details

Collapse -

- The ensuite has a standard shower.
- The shower tray is accessed via a medium step.
- The shower head is height adjustable.
- The shower control type is twist/turn.
- A shower chair is available.
- The height of the flip down/tip up or fixed seat is 46cm (1ft 6in).
- There is a/are wall-mounted grab rail(s) available for the shower.
- There are not horizontal and/or dropdown rails available on both sides of the shower seat.
- There is a single vertical grab rail to assist standing users.

Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is good.
- The colour contrast between the internal hotel room door and wall is good.
- The colour contrast between the hotel room walls and floor is good.
- The colour contrast between the external ensuite door and wall is good.
- The colour contrast between the internal ensuite door and wall is poor.
- The colour contrast between the ensuite walls and floor is good.
- The colour contrast between the drop down rail(s) and wall is poor.
- The colour contrast between the wall-mounted grab rails to the left of the toilet and wall is poor.
- The colour contrast between the shower wall-mounted grab rails and wall is good.
- The toilet seat colour contrast is poor.
- The lighting levels in the room are good.
- The lighting levels in the ensuite are good.

Standard Room(s)

Collapse -

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Bedroom Features

Collapse -

- The room surveyed is located on the ground floor corridor, to the left of reception.
- The room surveyed at the time of the visit was Room 216.
- There is step free access to the room surveyed.
- There is numbered signage on or near the room door.
- The width of the door is 69cm (2ft 3in).
- The bed type is double.
- The height of the bed is 65cm (2ft 2in).
- The measurement between the bed base and floor is 12cm (5in).
- Light switches are not within 120cm (3ft 11in) from floor level.
- There is not an emergency alarm in the room.
- There is not a flashing fire alarm beacon within the room.
- The type of facilities within the ensuite include; a toilet, a wash basin, a bath and a shower.
- The ensuite door opens inwards.
- The width of the door to the ensuite is 64cm (2ft 1in).
- There is not an emergency alarm within the ensuite.
- There is not a flashing fire alarm beacon within the ensuite.
- The tap type is lever.
- There is a mixer tap.



Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is good.
- The colour contrast between the internal hotel room door and wall is good.
- The colour contrast between the hotel room walls and floor is good.
- The colour contrast between the external ensuite door and wall is good.
- The colour contrast between the internal ensuite door and wall is fair.
- The colour contrast between the walls and floor in the ensuite is fair.
- The lighting levels in the room are good.
- The lighting levels in the ensuite are good.

Comments

Collapse -

- Some standard rooms have walk in showers.
- There are 24 (2 x 12) adjoining rooms available in this hotel.

Standard Room(s) (Executive Rooms)

Collapse -

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Bedroom Features

Collapse -

- The room surveyed is located on the ground floor, towards the rear of the hotel.
- The room surveyed at the time of the visit was Room 231.
- There is step free access to the room surveyed.
- There is written and numbered signage on or near the room door.
- The width of the door is 69cm (2ft 3in).
- The bed type is double.
- The height of the bed is 64cm (2ft 1in).
- The measurement between the bed base and floor is 12cm (5in).
- Light switches are not within 120cm (3ft 11in) from floor level.
- There is not an emergency alarm in the room.
- There is not a flashing fire alarm beacon within the room.
- The type of facilities within the ensuite include; a toilet, a wash basin, a bath and a shower.
- The ensuite door opens inwards.
- The width of the door to the ensuite is 72cm (2ft 4in).
- There is not an emergency alarm within the ensuite.
- There is not a flashing fire alarm beacon within the ensuite.
- The tap type is lever.
- There is a mixer tap.



Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is good.
- The colour contrast between the internal hotel room door and wall is good.
- The colour contrast between the hotel room walls and floor is good.
- The colour contrast between the external ensuite door and wall is good.
- The colour contrast between the internal ensuite door and wall is fair.
- The colour contrast between the walls and floor in the ensuite is fair.
- The lighting levels in the room are good.
- The lighting levels in the ensuite are good.

Comments

Collapse -

- There are 2 further large executive rooms like this in same location on floors 1 and 2.
- There are also 23 executive rooms, which contain similar furniture and facilities to this, but are the size of the standard rooms.
- Also, there are 2 suites at far left hand side of the building

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ssed by shallow steps and manual

heavy doors.

Other Floors

Collapse -

Stairs

Collapse -

- Stairs can be used to access other floors.
- The stairs are for public use.
- The stairs are located to left as you face the reception.
- Signs indicating the location of the stairs are clearly visible from the entrance.
- The floors which are accessible by stairs are G, 1, 2 and 3.
- There are 15+ steps between floors.
- The height of the step(s) is/are between the recommended 15cm and 18cm.
- The going of the step(s) is/are not between the recommended 30cm and 45cm.
- The steps are clearly marked.
- There is a/are handrail(s) at the step(s).
- The steps have a handrail on both sides.
- Handrails are at the recommended height (90cm-100cm).
- Handrails do cover the flight of stairs throughout its length.
- Handrails are easy to grip.
- Handrails do not extend horizontally beyond the first and last steps.
- There is a landing.
- Clear signs indicating the facilities on each floor are not provided on landings.
- The lighting levels at the steps are good.



Comments

Collapse -

- There are similar stairs at either end of the corridors.

Lift

Collapse -

- There is a lift for public use.
- The lift is located to the left as you face reception.
- Signs indicating the location of the lift are clearly visible from the entrance.
- The lift is approximately 15m (16yd 1ft) from the hotel entrance.
- The lift is a standard lift.
- A member of staff does not need to be notified for use of the lift.
- The floors which are accessible by this lift are G, 1, 2 and 3.
- Clear signs indicating the facilities on each floor are provided on lift lobby landings.
- There is a clear level manoeuvring space of 150cm x 150cm in front of the lift.



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Lobby with lift lobby walls.

- The external controls for the lift are within 90cm - 110cm from the floor.
- The colour contrast between the external lift controls and the control plate is poor.
- The colour contrast between the external lift control plate and the wall is poor.
- The clear door width is 80cm (2ft 7in).
- The dimensions of the lift are 105cm x 136cm (3ft 5in x 4ft 6in).
- There are no separate entry and exit doors in the lift.
- There is a mirror to aid reversing out of the lift.
- There is not a list of floor services available within the lift.
- The lift does have a visual floor indicator.
- The lift does not have an audible announcer.
- The controls for the lift are within 90cm - 120cm from the floor.
- There is not a hearing loop system.
- The lift does not have Braille markings.
- The lift does not have tactile markings.
- The lighting levels in the lift are good.
- There is a/are similar lift(s) available.

Comments

Expand +

Accessible Room(s) (318 and 418)

Collapse -

Accessible Room Information

Collapse -

- The details in this section relates to the accessible room(s) with a wet room/wheel in shower.
- This type of accessible room is located on the first and second floors.
- There is step free access to this type of accessible room.
- All accessible rooms of this type have similar specifications.
- Guests do not need to open a door between the lift and the room(s).
- The narrowest width of the corridor leading to the room surveyed was 137cm.



Bedroom Features

Collapse -

- The accessible room surveyed is located on the second floor.
- The accessible room surveyed at the time of the visit was Room 418.
- There is step free access to the accessible room surveyed, via lift.
- There is numbered signage on or near the accessible room door.
- The door is key card activated.
- The fob/card reader height is 112cm.
- The width of the door is 77cm (2ft 6in).
- There are not lowered spy holes available.

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link.

- The bed height is not adjustable.
- The height of the bed is 64cm (2ft 1in).
- The measurement between the bed base and floor is 12cm (5in).
- The bed is not moveable.
- The room does not have an unobstructed minimum turning space of 150cm x 150cm next to the bed.
- The desk is not height adjustable.
- The desk knee recess has the recommended dimensions of 70cm (height) x 50cm (depth).
- The room surveyed had a desk chair with armrests and an armchair.
- Wardrobes have not been adapted to allow use from a seated position.
- Light switches are between 75cm and 120cm (4ft) from floor level.
- Electric sockets are between 40cm and 100cm (4ft) from floor level.
- The window control type(s) for the room is a/are standard lever(s).
- There is an emergency alarm in the room.
- The emergency pull cord alarm is out of reach (higher than 10cm (4") from floor).
- The emergency alarm rings to reception.
- There is not a flashing fire alarm beacon within the room.
- The type of flooring is carpet.

Ensuite Facilities

Collapse -

- The ensuite door opens by sliding.
- The door weight is heavy.
- The door has no lock.
- The width of the door to the ensuite is 77cm (2ft 6in).
- The dimensions of the ensuite are 216cm x 320cm (7ft 1in x 10ft 6in).
- The ensuite does have an unobstructed minimum turning space of 150cm x 150cm in front of the toilet seat.
- The ensuite has a non slip floor.
- There is an emergency alarm within the ensuite.
- The emergency pull cord alarm is within reach and fully functional.
- The emergency alarm rings to reception.
- There is not a flashing fire alarm beacon within the ensuite.
- Disposal facilities are available.
- There is a/are pedal waste paper bin disposal units.
- There is a mirror.
- The mirror is placed at a lower level or at an angle for ease of use.
- There is a shelf immediately next to or behind the toilet.
- The shelf is not between 90cm and 100cm.

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- The wash basin can be reached from seated on the toilet.
- The wash basin is not placed higher than 74cm (2ft 5in).
- There is a vertical wall-mounted grab rail on the left hand side of the wash basin.
- The tap type is lever.
- There is a mixer tap.
- There is a soap dispenser.
- The soap dispenser can be reached from seated on the toilet.
- The height of the soap dispenser is 80cm.

Toilet Details

Collapse -

- The height of the toilet seat above floor level is 48cm (1ft 7in).
- The toilet has a cistern.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the right.
- The lateral transfer space is 110cm (3ft 7in).
- There is a flush, however it is not on the transfer side.
- There is not a spatula type lever flush.
- There is a dropdown rail on the transfer side.
- There is a/are wall-mounted grab rail(s) available.
- As you face the toilet, the wall mounted grab rails are on both sides.
- There is a vertical wall-mounted grab rail on the transfer side.
- There is a horizontal wall-mounted grab rail on the opposite side of the seat to the transfer space.
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).

Shower Details

Collapse -

- The ensuite has a wheel in shower.
- The shower head is height adjustable.
- The shower control type is lever.
- A shower chair is available.
- There is a/are wall-mounted grab rail(s) available for the shower.
- There is a single vertical grab rail to assist standing users.

Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is good.
- The colour contrast between the internal hotel room door

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- The colour contrast between the hotel room walls and floor is good.
- The colour contrast between the external ensuite door and wall is good.
- The colour contrast between the internal ensuite door and wall is fair.
- The colour contrast between the ensuite walls and floor is poor.
- The colour contrast between the drop down rail(s) and wall is fair.
- The colour contrast between the wall-mounted grab rail(s) and wall is fair.
- The toilet seat colour contrast is poor.
- The lighting levels in the room are good.
- The lighting levels in the ensuite are good.

Accessible Toilet(s)

Collapse -

- There is an/are accessible toilet(s) for public use.

Location and Access

Collapse -

- The accessible toilet surveyed is not for the sole use of disabled people.
- This accessible toilet is located to the rear right of reception.
- This accessible toilet is approximately 14m (15yd 11in) from the hotel entrance.
- There is step free access to the accessible toilet.



Features and Dimensions

Collapse -

- This is a shared toilet.
- A key is not required for the accessible toilet.
- There is pictorial signage on or near the toilet door.
- The door opens outwards.
- The door is heavy.
- The door is locked by a twist lock.
- The width of the accessible toilet door is 84cm (2ft 9in).
- The dimensions of the accessible toilet are 150cm x 193cm (4ft 11in x 6ft 4in).
- The accessible toilet does not have an unobstructed minimum turning space of 150cm x 150cm.
- The toilet has a non slip floor.
- There is not a lateral transfer space.
- There is not a spatula type lever flush.
- There is an emergency alarm.
- The emergency pull cord alarm is not fully functional.
- The alarm was out of reach (higher than 10cm (4") from floor) when surveyed.
- There is not a flashing fire alarm beacon within the toilet.

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available in the toilet.

- There is a/are female sanitary and general domestic waste disposal units.
- There is a/are coat hook(s).
- The height of the coat hook is 179cm from the floor.

Position of Fixtures

Collapse -

- There is a/are wall-mounted grab rail(s) available.
- As you face the toilet the wall-mounted grab rail(s) is/are on the left.
- There is a mirror.
- The mirror is not placed at a lower level or at an angle for ease of use.
- There is not a shelf next to the toilet.
- The toilet has a cistern.
- The height of the toilet seat above floor level is 52cm (1ft 8in).
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).
- There is a wash basin.
- The wash basin cannot be reached from seated on the toilet.
- The wash basin is not placed higher than 74cm (2ft 5in).
- There is a vertical wall-mounted grab rail on the right hand side of the wash basin.
- The wash basin tap type is lever.
- There is not a mixer tap.
- There is a soap dispenser.
- The soap dispenser cannot be reached from seated on the toilet.
- The height of the soap dispenser is 72cm.
- There is a towel dispenser.
- The towel dispenser cannot be reached from seated on the toilet.
- The towel dispenser is not placed higher than 100cm (3ft 3in).
- There is not a hand dryer.

Colour Contrast and Lighting

Collapse -

- The contrast between the external door and wall is good.
- The contrast between the internal door and wall is good.
- The contrast between the dropdown rail(s) and wall is fair.
- The contrast between the wall-mounted grab rail(s) and wall is good.
- The toilet seat colour contrast is poor.
- The contrast between the walls and floor is good.
- The lighting levels are good.

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Baby Changing Facilities

Collapse -

- Baby changing facilities are located within the accessible toilet.
- The baby change table is not set against the wall, permanently fixed at 75cm from the floor.
- The baby change table is not height adjustable.
- The height of the baby change table once extended is 108cm (3ft 7in).

Standard Toilet(s)

Collapse -

- Standard toilet facilities are available.

Access to Standard Female and Male Toilet(s)

Collapse -

- The female and male toilet facilities that were surveyed are located to the right as you face the bar.
- The female and male toilets are approximately 9m (9yd 2ft) from the hotel entrance.
- There is step free access to the female and male toilet(s).
- There is pictorial signage on or near the toilet door.
- An ambulant toilet with wall-mounted grab rails is not available.
- The wash basin tap type is lever.
- There is not a flashing fire alarm beacon within the toilets.
- Lighting levels are good.
- There is a/are similar standard toilet(s) available.



Comments

Collapse -

- There are also standard female and male toilets at the rear of the building, off the corridor leading to the leisure facilities entrance.

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